



Server

For more than 131 years and four generations, J.C. Newman Cigar Co. has handcrafted the world's finest cigars in the heart of Tampa's historic Ybor City. Our factory, El Reloj, is the last operating hand-rolled cigar factory in the United States—a living landmark where more than 25,000 guests from around the world visit each year to experience Tampa's cigar heritage.

In late 2026, we will open three new hospitality experiences inside a beautifully restored 1910 building across the street from El Reloj: **Elaine's**, a classic American restaurant with continental and local influences serving breakfast, lunch, and dinner; **Stanford's Cigar Club**, a premium cigar lounge built around an exclusive barrel-aged spirits and reserve red wine program; and **The Inn at El Reloj**, eleven beautifully appointed guest rooms upstairs from Elaine's. Together with our private events programming on both sides of the street, they form the El Reloj District, a hospitality destination unlike anything else in Tampa.

We are seeking a professional and guest-focused Server to deliver exceptional dining experiences in a fast-paced hospitality environment. This role is ideal for someone who thrives on providing attentive service while maintaining high standards of efficiency and professionalism.

Why You Will Love This Role

- Be part of a growing hospitality and events program in a historic Tampa landmark
- Work in a unique venue that blends culture, history, and hospitality
- Join a collaborative team focused on delivering memorable guest experiences
- Play an essential support role in creating seamless service

Who You Are

You are detail-oriented, service-driven, and comfortable working in a fast-paced environment. You communicate clearly, stay organized under pressure, and understand the importance of teamwork in delivering a seamless guest experience.

You likely bring:

- Strong communication skills in English to ensure safety and service standards
- Ability to multitask in a high-volume environment
- Flexible schedule availability
- Strong time management skills
- Ability to follow established service procedures consistently
- Basic knowledge of food handling and cleanliness standards
- A collaborative mindset and professional demeanor



What You Will Do

As a Server, your top priority is delivering outstanding service while ensuring guests feel welcomed, informed, and cared for throughout their visit.

You will:

- Greet all guests and explain food and beverage menus
- Take food and beverage orders promptly and professionally
- Serve beverages and food according to service standards
- Clear and clean tables efficiently
- Complete side work and service opening and closing duties
- Maintain clean and organized service stations throughout shifts
- Alert management of any guest service, safety, or operational concerns
- Provide service recovery within established guidelines to ensure guest satisfaction
- Process guest payments accurately
- Support team members to ensure smooth and efficient service
- Follow established service steps and training standards
- Maintain knowledge of food, wine, and cocktail menus
- Participate in ongoing training and education as provided
- Always represent the brand professionally

Physical Requirements & Work Environment

- Ability to stand and walk for extended periods
- Ability to lift and carry trays and service items up to 30 pounds
- Fast-paced restaurant environment with moderate to high noise levels
- Availability to work mornings, evenings, weekends, and holidays based on business needs
- Food Handler Card

Benefits That Support You

We offer a competitive benefits package including medical, vision, and dental coverage, a 401(k) savings plan with company match, company-paid life and short-term disability insurance, company-sponsored long-term disability, paid time off, and more.

Ready to Join Us?

If you're passionate about hospitality, take pride in creating exceptional guest experiences, and are excited to be part of a growing team, we'd love to hear from you. Please submit your resume and a brief note sharing your experience and why you're interested in joining the J.C. Newman team to hr@jcnewman.com or apply online at www.jcnewman.com/careers.



J.C. Newman Hospitality Co. is proud to be an Equal Opportunity Employer. We are a drug-free workplace and conduct pre-employment drug screening.